

This module is intended for UK Healthcare Professionals only and may contain promotional content



Estimated educational content: 1 hour

The Impact of Dry Skin Conditions on Mental Health

Dr Roger Henderson

GP with a special interest in dermatology

Zeroderma prescribing information: professional.zeroderma.co.uk/prescribing-information

Cetraben prescribing information: professional.cetraben.co.uk/prescribing-information

Adverse events should be reported. Reporting forms and information can be found at yellowcard.mhra.gov.uk or search for MHRA Yellow Card in the Google Play or Apple App Store. Adverse events should also be reported to Thornton and Ross Limited by emailing thorntonross@medinformation.co.uk or by calling 01484 848164.

Brought to you by



Thornton & Ross
STADA GROUP

manufacturers of
Cetraben and Zeroderma
range of emollients



About the author

Dr Roger Henderson,
GP with a special interest in dermatology

Dr Roger Henderson is a Senior GP, who was the head of a 15,000-patient practice where he was also a GP trainer. He now works as a sessional GP to concentrate on his health and media work. He has a special interest in dermatology.

CPD

Continuing Professional Development

.....
This module contains an estimated 1 hour of educational content, which can be added to your personal development plan.

Overview

Dry skin (xerosis) is a common condition characterised by rough, flaky or scaly skin and is triggered by lack of water in the upper skin layer known as the stratum corneum. It is a very common symptom in a number of skin problems including eczema, psoriasis, and dermatitis and can also represent a condition in itself.¹ There is also a growing need for specialist mental health support for people with skin disease.²

Learning outcomes

This module is aimed at primary care healthcare professionals (HCPs) who regularly manage patients with dry skin conditions. The learning objectives for this module are to:

- Increase evidence-based knowledge on the psychological impact of dry skin conditions in the general population.
- Improve clinical confidence in advising and educating patients on treatment options for both dry skin conditions and any related mental health concerns.



When you've completed this module, scan the QR code or visit stada.rxdetail.co.uk/certificate/ to obtain your certificate.



Quick Facts

.....
Approximately 25% of the UK population consult a GP every year for a skin-related problem.¹

The psychosocial impact of skin disease is often underestimated.⁴

Clinical learning

Introduction to mental health and skin conditions

Chronic skin disease is known to be linked to psychological distress and psychiatric co-morbidities. Dry skin conditions such as atopic dermatitis are strongly associated with anxiety and depression – a reminder that skin disease is not just a physical issue.² Skin problems can impact on every area of life including education, relationships, work and leisure activities.³ The long-term psychological impact of chronic skin disease includes feelings of shame and isolation, embarrassment, depression and anxiety.²

Approximately 25% of the UK population consult a GP every year for a skin-related problem but the level of expertise among HCPs in both dermatology and psychodermatology (the multi-disciplinary interplay between dermatology, psychiatry and psychology) varies considerably.^{1,4} This can lead to signs of psychological distress in such patients being missed, including in children. Children with eczema have more emotional conduct and hyperactivity problems compared to children who do not have eczema.⁵ Children with skin disease are not usually offered support services, which can subsequently impact significantly on their wellbeing and mental health in adulthood.⁴

The psychosocial impact of skin disease is typically underestimated by HCPs and there is increasing evidence that managing patients with skin disease holistically from the start of their condition reduces the physical and psychosocial impact on them in the long-term.⁴

CLINICAL LEARNING



Quick Fact

.....
Eczema affects 1 in 10
adults and 1 in 5 children
in the UK.⁶

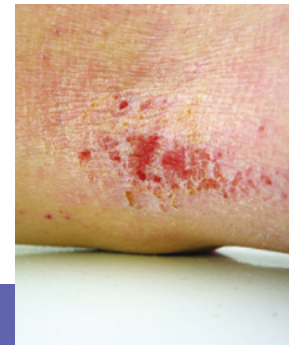
Dry skin

Dry skin (xerosis) can occur year-round and affects people of all ages but is often worse in winter months because of low humidity. There are many possible causes of dry skin including ageing, dry climate, genetics, health conditions such as diabetes and kidney disease, and occupations where hand washing occurs frequently.⁷ Older people are more likely to develop dry skin because the skin thins with age and loses its elasticity, and moisture-producing oil and sweat glands tend to dry up.⁸

If dry skin is severe, it causes inflammation, leading to itching and rashes called dermatitis. There are a number of types of dermatitis including:

- Eczema (atopic dermatitis). This very common skin problem often affects children and may be inherited, causing dry, red, cracked and itchy patches of skin. It is often worsened by stress, irritants and allergens and affects 1 in 10 adults and 1 in 5 children in the UK.⁶
- Contact dermatitis. This occurs when something comes into contact with the skin which then triggers an allergic or irritant reaction, causing dry and itchy skin. Common examples include nickel, some cosmetics and detergents.⁹
- Seborrhoeic dermatitis. This occurs when the body reacts to a normal yeast that grows on the skin and causes dry, flaky skin on the face and inside creases of the groin, legs and arms.¹⁰

Other skin conditions such as psoriasis can also cause significant drying of the skin.¹¹



The impact on mental health in adults and children

There are four general categories that most patients with a mental health component of their skin condition fall into:⁴

1. Patients with chronic skin diseases such as psoriasis or eczema that are exacerbated by stress, low mood or anxiety
2. Patients with a primary skin disease that is accompanied by psychological distress
3. Patients with a skin condition that causes a change in appearance and may have a psychosocial impact
4. Patients with psychiatric or psychological conditions who present to HCPs

It is also important to recognise that a skin condition with physical symptoms classified as ‘mild’ can result in severe mental health issues and so the severity of the skin problem is not necessarily correlated to the level of mental health problem experienced. Mental health distress impacts on treatment adherence and outcome as well as exacerbating the course of skin disease.⁴ Examples include atopic dermatitis and chronic urticaria that are strongly associated with depressive and anxiety symptoms and up to 20% of patients with psoriasis have clinically significant depression with almost the same number reporting suicidal thoughts and having a greater risk of suicide.² There is a direct and significant association between skin conditions and mental

health with one recent survey finding that 98% of people with skin problems believing their condition impacted on their emotional and psychological well-being and 5% reporting thoughts of hopelessness and suicidal ideation linked to this, yet only 18% had received some form of psychological support.⁴

The same APPG study found that all the children who responded said their skin condition affected their psychological wellbeing, and 85% said they had low self-esteem as a consequence.⁴ During school-age years, peers may avoid playing with children with skin disease due to the belief that they may be infectious, and this social exclusion has been linked to low self-esteem.¹² This is further exacerbated by children with severe dermatitis being less likely to participate in sport and outdoor activities and older children with this condition have fewer friends, participate less frequently in social events and miss more classes than unaffected classmates.⁴

Children with skin problems persisting into adulthood can have their work productivity and psychological well-being negatively impacted as a consequence.⁴

IMPACT ON MENTAL HEALTH



The hidden cost of dry skin conditions

There is a significant cost to the UK economy from lost working days due to skin disease. In 2013 the UK Government paid £61 million in work benefits where the main condition was skin-related and this did not reflect the economic impact of the depression, anxiety or mental health distress of people affected by long-term skin conditions. HCPs can spend significant amounts of time attempting to help patients with skin conditions and mental health distress in primary care but many studies suggest it is significantly more cost effective to see such patients in a specialist psychodermatology setting.⁴

Atopic eczema-related out-of-pocket costs (such as emollients, clothing and cleaning costs) pose a substantial burden for affected individuals and are higher than in other chronic diseases.¹³ Some patients with chronic dry skin conditions may 'doctor shop' by having multiple attendances in both primary and secondary care settings, with each attendance having a financial cost to the NHS.⁴ The prescribing of emollients to treat dry skin and eczema is associated with fewer primary care visits, reduced healthcare utilisation and reduced costs, and using emollients - especially those containing colloidal oatmeal – is associated with fewer topical corticosteroid and antimicrobial prescriptions.¹⁴

Treatment – dry skin

Emollients are the cornerstone of treatment for all dry skin conditions. These soften, smooth and rehydrate the skin, helping to reduce the signs and symptoms of dry skin as well as making the skin less itchy, moister and more flexible, preventing skin cracking.¹⁵ When used in the right quantity and frequency, they often reduce the need for topical steroids.¹⁶

There are several different types of emollients, in the form of gels, lotions, creams, ointments, bath and shower oils, and soap substitutes. Simple emollients put a fine moisture-retaining layer of non-physiologic lipid or oil, such as petrolatum or mineral oil, over the skin surface and thereby reduce water loss from the stratum corneum (the upper skin layer). More advanced emollient products contain additional ingredients, including humectants such as urea and glycerol, which attract and hold water in the stratum corneum.¹⁷

NHS England has recently published guidance for prescribing HCPs, ICBs and organisations that commission services, which continue to recommend that treatment should not be offered or prescribed in primary care for mild dry skin.¹⁸

However, the guidelines mention there are exceptions in the case of:¹⁸

- Eczema, dermatitis or psoriasis which is in an active stage in need of treatment
- Ichthyosis
- Those who need emollients to compliment another treatment, such as phototherapy.

There is no good evidence from controlled trials to support the use of one emollient over another and prescribing emollients should never be based purely on cost alone.¹⁹ Patient preference is crucial along with clinical assessment, but other factors to be considered include:¹⁹

- Creams and lotions are generally better for red, inflamed areas of skin
- Ointments are preferable for dry skin (that is not inflamed) because they are more effective than creams. However, they are usually poorly tolerated compared with cream; this may affect their acceptability and hence compliance.
- Emollients are typically under-prescribed and under-used, resulting in suboptimal treatment, and may increase the occurrence of flares
- Once the preferred choice of emollient is known, encourage appropriate usage by prescribing generous amounts (for example 500 g) to be used regularly (often four times daily).
- Pump-dispensers should be prescribed when large quantities of cream or lotion are required.

Patients should be instructed on how to apply their emollient correctly, putting it onto the skin and rubbing it in following the same direction as the skin hair. The best time to apply it is after washing, bathing or showering when the skin is warm and moist allowing moisture to be trapped in the skin. Prescribe an emollient according to the dryness of the skin, and individual preference/tolerance. The key to successful management is finding the correct balance between these factors¹⁹



Quick Fact

IMPACT ON MENTAL HEALTH

When treating a mental health disorder, use a stepped care approach.⁴

Treatment – mental health

The 2020 All Party Parliamentary Group on Skin (APPGS) report found that counselling and cognitive behavioural therapy (CBT) were the most common psychological therapies provided to inquiry respondents with skin conditions, and approximately a fifth received medications, such as anti-depressants.⁴

When assessing a person with a suspected common mental health disorder, consider using a validated measure relevant to the disorder or problem being assessed, for example, the 9-item Patient Health Questionnaire (PHQ-9), the Hospital Anxiety and Depression Scale (HADS) or the 7-item Generalized Anxiety Disorder scale (GAD-7) to inform the assessment and support the evaluation of any intervention.⁴

When offering treatment for a common mental health disorder or making a referral, follow a stepped-care approach, usually offering or referring for the least intrusive, most effective intervention first such as cognitive behavioural therapy.⁴

If a person with a skin condition presents with symptoms of anxiety and depression, assess the nature and extent of the symptoms, and if they have depression accompanied by symptoms of anxiety, the first priority should usually be to treat the depressive disorder, in line with the NICE guideline on depression. If they have an anxiety disorder and comorbid depression or depressive symptoms, consult the NICE guidelines for the relevant anxiety disorder and consider treating the anxiety disorder first. If both anxiety and depressive symptoms are present (with no formal diagnosis) and these are associated with functional impairment, discuss with the person the symptoms to treat first and the choice of intervention.²⁰





Quick Facts

CONSULTATION HINTS AND TIPS

Emollients are first line therapy for all dry skin conditions.¹⁶

Always treat patients holistically and ask about their emotional well-being.⁴

Consultation hints and tips²¹

Time with patients is short, so make sure you cover the following:

1. Explain the importance of skin barrier repair and why emollients are necessary to achieve it. Emollients are first-line therapy for all dry skin conditions, including eczema, psoriasis and ichthyosis.
2. Make sure the patient understands how emollients should be used. Give clear advice as to how to use them for washing, showering and bathing. Emollients can be used as a soap substitute by applying before getting into the shower or bath and washing off.
3. Always ensure sufficient emollient is prescribed as many patients are prescribed insufficient quantities. This reduces the need for frequent pharmacy visits, and any emollient(s) should be added to their repeat prescription. If the patient pays prescription charges, it is more cost effective to have a prescription prepayment certificate (PPC). For more information on PPCs, visit: www.nhs.uk
4. Never concentrate on the skin alone of a patient presenting with a dermatological problem. Always treat them holistically, enquiring as to their general medical health and emotional well-being. Ask open questions such as 'How are you feeling generally?' and 'What can I help you with today?'
5. If you suspect psychological issues may be present, try to address those initially in that consultation if possible rather than at a future date. Let the patient know you take their mental health concerns seriously and that they are as important to you as their skin problems.
6. If local psychodermatology services are available, refer the patient to them if appropriate. Studies have repeatedly demonstrated the benefits of psychodermatology - one study showed that amongst patients who completed psychodermatology therapies, 94% reported reduced stress, 92% reported increased confidence, and 90% reported that they understood their skin condition better.



Quick Fact

.....
Itching is one of the most
troubling aspects of living
with a dry skin condition.⁴

AIDE MEMOIRE

CRITERIA FOR REFERRAL

Aide memoire

The most common locations affected by dry skin conditions are the hands, legs, arms and face/cheeks.²²

Itching and cracking/splitting of the skin is one of the most troubling physical aspects of living with a dry skin condition. More than three fifths find itching one of the most difficult physical aspects of their dry skin condition(s) to live with.²²

Reducing itching and skin cracking makes people with dry skin more confident, less stressed, more hopeful and empowered to take control of their skin health.²²

The majority of people with dry skin conditions see an improvement in their skin from using an emollient at least once a day.²²

Asking about both emollient use and psychological well-being are crucial in any consultations about dry skin conditions.²³

Criteria for referral

If emollient treatment in combination with other topical treatments is not controlling your patient's skin condition, or it is becoming more severe and you are confident that they are adhering to your treatment guidelines, then referral to a dermatology specialist should be considered.²⁴

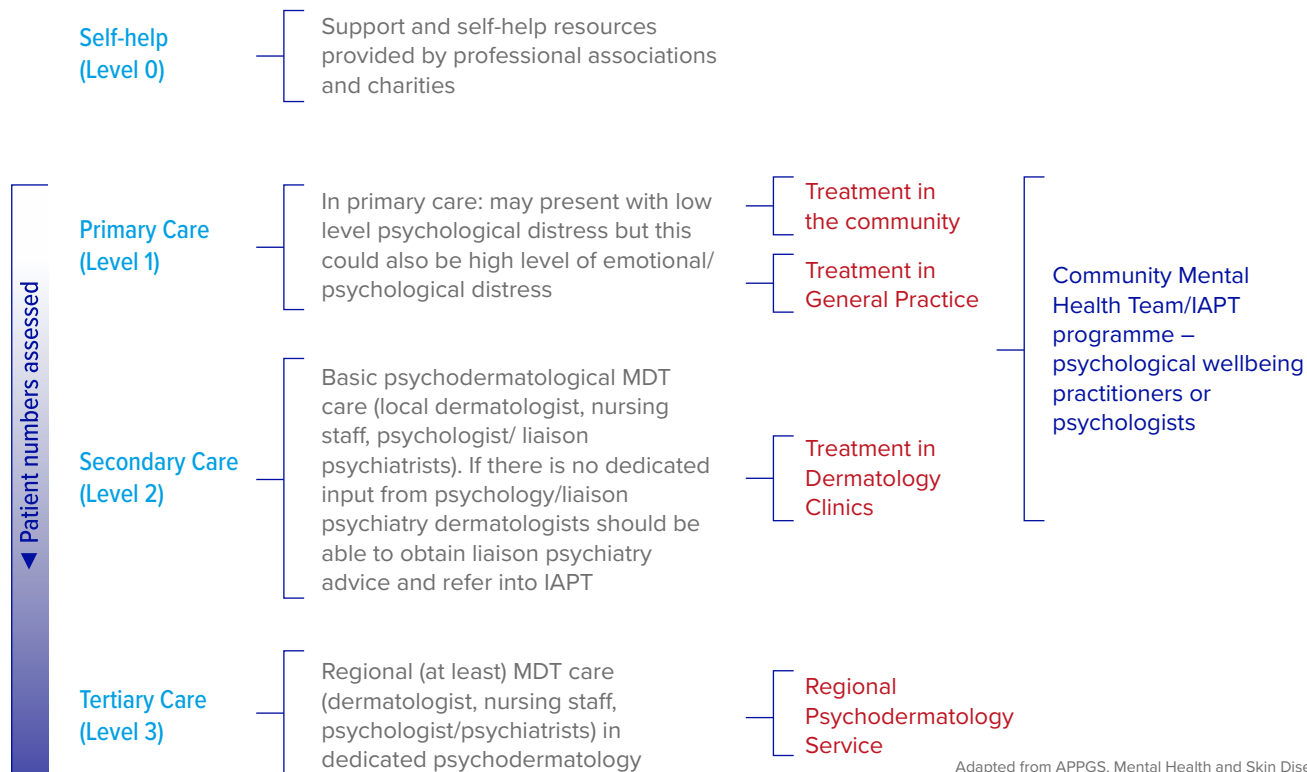
If you have concerns about the mental health of your patient or if treatment is not improving their symptoms, seek advice from your local mental health team or consider referral to a psychiatric specialist if appropriate.⁴

Provision of support⁴

Stepped provision of support to adult patients with a skin condition and psychological or psychiatric distress.

PROVISION OF SUPPORT

Adult with skin problems



Adapted from APPGS, Mental Health and Skin Disease.⁴



Quick Fact

.....
Chronic skin disease is linked to psychological distress, therefore patients should be treated holistically to achieve optimum outcomes.⁴

SUMMARY OF LEARNING

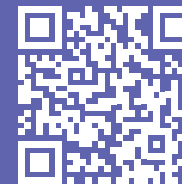
Summary of learning

1. Dry skin conditions are very common and all healthcare professionals should be aware of the place of emollient therapy in managing mild-to-moderate skin conditions.²⁴
2. Chronic skin disease is linked to psychological distress and psychiatric comorbidities, which significantly increase disability in these patients.⁴
3. Atopic dermatitis and chronic urticaria are strongly associated with anxiety and depressive symptoms.⁴
4. Every patient with a skin condition should be treated holistically, with assessment of their emotional well-being as well as their skin occurring at each consultation.⁴

Continuing professional development

This clinical learning booklet will be endorsed by the CPD Certification Scheme and can be used as a CPD resource. If you are a GP, you can use it towards your CPD accreditation scheme and as part of your Personal Development Plan (PDP). If you are a nurse, you can use it towards NMC revalidation for both individual and participatory learning.

Individual learning may involve you reflecting on your learning, and identifying points to improve practice in caring for patients with skin problems – see questions below to help with this reflection.



When you've completed this module, scan the QR code or visit stada.rxdetail.co.uk/certificate/ to obtain your certificate.

Individual learning – enquiry-based reflection

Recall a patient case where skin symptoms or dry skin conditions were present:

1. What were the skin symptoms identified?
2. Did you enquire about their psychological well-being as well as their skin condition?
3. If so, did you explore any concerns raised by them in the consultation?
4. What can you do in the future to improve patient outcomes?

FEEDBACK:

We would really like to hear your feedback on this Skintelligence Academy® module, and would be grateful if you could email it to us at: hcpsupport@thorntonross.com

SUMMARY OF LEARNING

Useful resources



British Association of Dermatologists: www.bad.org.uk

Primary Care Dermatology Society: www.pcds.org.uk

Healthcare Professional education on Cetraben website: www.cetraben.co.uk

Psychodermatology UK:

<https://www.psychodermatology.co.uk/royal-london>

FURTHER READING

Mental health and dry skin conditions – additional resources

<https://eczema.org>

The National Eczema Society has an range of useful materials for patients and professionals. There is an excellent article by Dr Anthony Bewley, Consultant Dermatologist at Barts Health NHS, who explains the complex links between eczema and psychological well-being

<https://www.psoriasis-association.org.uk>

The Psoriasis Association has useful information for patients, including hints and tips for patients navigating the covid pandemic, from Professor Chris Bundy. The Association also facilitates confidential patient forums and has a private Facebook Group to offer a safe space to connect with others living with psoriasis, and seek support.

<https://www.ichthyosis.org.uk/>

The Ichthyosis Support Group offers a helpline and email advice service to support patients.

<http://www.acnesupport.org.uk/>

Offers emotional support for patients with acne.

<https://www.mind.org.uk/>

Mind offers resources for coping with a variety of mental health issues, including those experienced by younger people. Local Minds provide mental health services in local communities across England and Wales. A map showing local Minds services is available on the website.

FURTHER READING

References

1. Moncrieff G, et al. Clin Exp Dermatol. 2013;38: 231-8.
2. Lada G, et al. Clin Exp Dermatol. 2020;45(7):816–7.
3. Kanji A. J Patient Exp. 2018;6(1):68–71.
4. APPGS. Mental Health and Skin Disease. Available at: <https://www.appgs.co.uk>. Last accessed September 2025.
5. Hammer-Helmich L, et al. BMJ Open 2016;6:e012637.
6. National Eczema Society. What is eczema? Available at: <https://eczema.org/information-and-advice/>. Last accessed September 2025.
7. Gade A, et al. Xeroderma. In: StatsPearls [Internet]. Treasure Island (FL): StatPearls Publishing; 2025.
8. National Institute on Aging. Skin Care and Aging. Available at: <https://www.nia.nih.gov/health/skin-care/skin-care-and-aging>. Last accessed: September 2025.
9. British Association of Dermatologists. Contact dermatitis. Available at: <https://www.bad.org.uk/pils/contact-dermatitis>. Last accessed: September 2025.
10. British Association of Dermatologists. Seborrhoeic dermatitis. Available at: <https://www.bad.org.uk/pils/seborrhoeic-dermatitis>. Last accessed: September 2025.
11. British Association of Dermatologists. Psoriasis - an overview. Available at: <https://www.bad.org.uk/pils/psoriasis-an-overview>. Last accessed September 2025.
12. Vivar KL, Kruse L. Int J Womens Dermatol. 2017;4(1):27–31.
13. Zink AGS, et al. Acta Derm Venereol. 2019;99(3):263-7.
14. Moncrieff G, et al. BMC Dermatol. 2018;18:9.
15. Lodén M. Am J Clin Dermatol. 2003;4(11):771-88.
16. British Association of Dermatologists. Emollient use in skin conditions. Available at: <https://www.bad.org.uk/pils/emollient-use-in-skin-conditions>. Last accessed: September 2025.
17. National Eczema Society. Emollients. Available at: <https://eczema.org/information-and-advice/treatments-for-eczema/emollients/>. Last accessed: September 2025.
18. NHS England. Policy guidance: conditions for which over the counter items should not be routinely prescribed in primary care. Available at: <https://www.england.nhs.uk/long-read/policy-guidance-conditions-for-which-over-the-counter-items-should-not-be-routinely-prescribed-in-primary-care/>. Last accessed: September 2025.
19. NICE: Clinical Knowledge Summaries. Eczema-atopic: Emollients. Available at: <https://cks.nice.org.uk/topics/eczema-atopic/prescribing-information/emollients/>. Last accessed: September 2025.
20. NICE Guideline: NG222. Available at: <https://www.nice.org.uk/guidance/ng222/>. Last accessed: September 2025.
21. Mizara A, et al. A retrospective review of a dedicated psychology-based psychodermatology service. Presented at: The British Association of Dermatologists Annual Conference, 2014.
22. CetraBen. BSF Survey: The impact of dry skin. Available at: <https://professional.cetraBen.co.uk/educational-resources/bsf-survey/>. Last accessed: September 2025.
23. Henderson R. GP Notebook. Ep 56 – Dry skin and its impact on mental health. Available at: <https://gpnotebook.com/en-GB/podcasts/dermatology/ep-56-dry-skin-and-its-impact-on-mental-health>. Last accessed: September 2025.
24. Henderson R. GP Notebook. Ep 122 – Emollients: an overview. Available at: <https://gpnotebook.com/podcasts/dermatology/ep-122-emollients-an-overview>. Last accessed: September 2025.



hcpsupport@thorntonross.com

Brought to you by



Thornton & Ross
STADA GROUP

manufacturers of
Cetraben and Zeroderma
range of emollients